



Supporting
Resident
Participation
in PACT

PACT Resource Team Request for Qualifications (RFQ) Information Session

February 16, 2022

Information Session Agenda



1. Background on PACT and the PACT Resource Team
2. Overview of RFQ: What We Are Looking For
3. Submission Requirements
4. Q&A

How Permanent Affordability Commitment Together (PACT) Works



PACT depends on partnerships with private and non-profit development partners, who are selected based on resident input.

COMPREHENSIVE REPAIRS

Development partners bring design and construction expertise. They address all the physical needs at the development.

PROFESSIONAL MANAGEMENT

Property management partners are responsible for the day-to-day operation and upkeep of the buildings and grounds.

ENHANCED SERVICES

Partnerships with social service providers help improve on-site services and programming through input from residents.

PUBLIC CONTROL: NYCHA & RESIDENTS

Your development will remain under public control. After conversion, NYCHA will continue to own the land and buildings, administer the Section 8 subsidy and waitlist, and monitor conditions at the development. Where needed, NYCHA can step in to resolve any issues that may arise between residents and the new property management team.



Betances



Ocean Bay
(Bayside)

PACT Investments & Improvements

Sites and Grounds



Site improvements at Baychester and Betances



Buildings



Building Systems



New and improved building systems at Ocean Bay (Bayside)



Apartments



Newly renovated apartment at Twin Parks West



PACT Resource Team

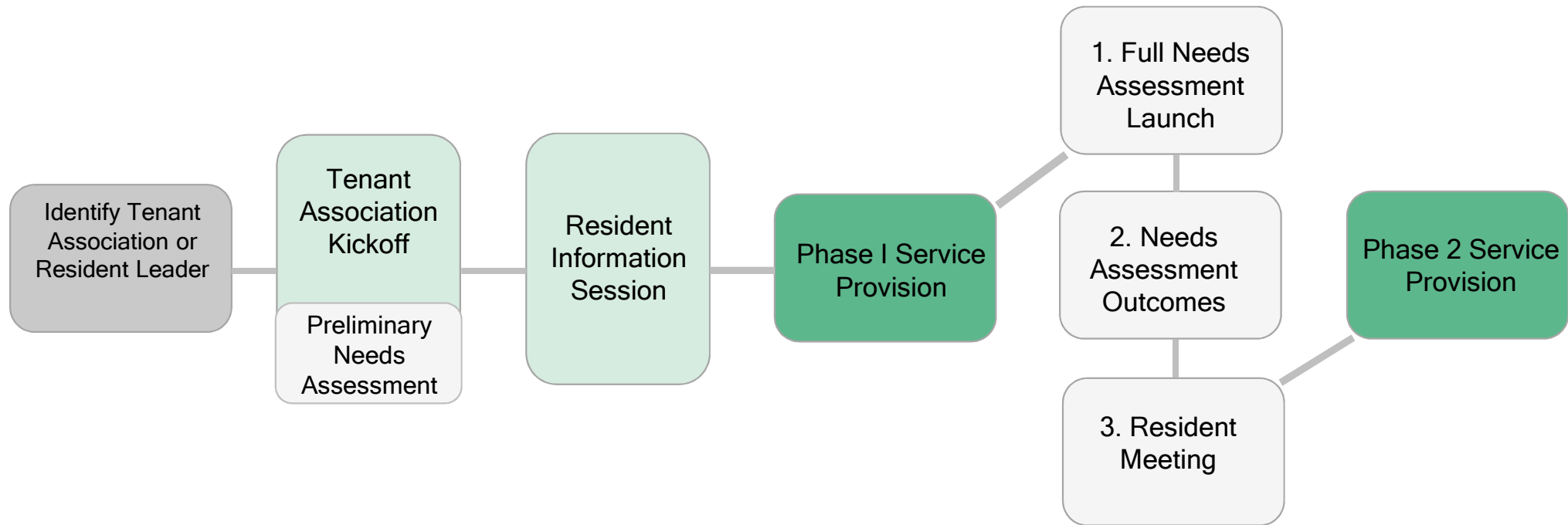


The PACT Resource Team is an independent group of organizations and professional consultants that can provide direct, technical assistance to residents in the PACT program.

- Public Works Partners, LISC NYC, Public Policy Lab, and the Pratt Institute are leading the development and implementation of the program.
- We are currently working with resident leaders from Rounds 9 and 11 to determine their service needs.



PACT Resource Team Model



Overview of RFQ : What We Are looking For

Types of Service Providers We Are Looking For

- Broad range of types of providers, including non-profit organizations, private firms and independent practitioners
- We encourage BIPOC-led firms and organizations, as well as SBEs, MBEs, and WBEs to apply.
- Applicants do not have to be based in New York City

Non-profits

Community-based
organizations

Architecture and
Planning firms

Legal Aid Providers

Independent
Consultants

Other Entities

How the RFQ Process Will Work

Prequalification Check-list

- ✓ Disclose any existing work with NYCHA or NYCHA residents
- ✓ Have relevant experience in the service area(s) you are interested in providing
- ✓ Attest that you will adhere to the required contract provisions, policies and procedures

Selection Criteria

- ✓ Relevant experience and knowledge
- ✓ Cultural competency
- ✓ Track record
- ✓ Capacity to deliver quality services

How the RFQ Process Will Work

Contract Provisions

Applicants must attest that they will adhere to the following Policies and Procedures:

NYCHA General Rules
of Behavior for On-
Site Consultants

NYCHA Sexual
Harassment
Prevention Policy

NYCHA Privacy Policy

NYCHA Internet
Policy

Insurance

- ✓ LISC will require most consultants selected for service contracts as part of the PACT Resource Team to have insurance coverage consistent with the PACT Resource Team Consultant Insurance Requirements.
- ✓ If your organization does not have the requisite coverage, we encourage you to continue with your application submission. In certain circumstances LISC may adjust requirements or provide options for obtaining the coverage.

Submission Requirements

Submission Requirements

Statement of Interest	<ul style="list-style-type: none">• Written statement of 250 words or less and optional video of 2 minutes or less
Geographic Reach of Services	<ul style="list-style-type: none">• Do you provide services citywide or do you focus on a particular borough or neighborhood?• If you are based outside of NYC, have you ever offered services in NYC, either virtually or in person?
Experience working with NYCHA	<ul style="list-style-type: none">• Disclose any current work with NYCHA or NYCHA residents

Submission Requirements

Select service areas you are interested in offering & provide your relevant experience, knowledge, cultural competency, track record, and capacity to deliver quality services:



PACT 101

Provide residents with a baseline understanding of the PACT process and what it means for their community in advance of the selection of the PACT Partner team.

PACT Partner Selection

Coordinate activities to help residents understand the PACT Partner selection process and participate in the selection and vetting of the PACT Partner team.

Engagement Support

Build the capacity of resident leaders to facilitate broader resident engagement.

Social Service Assessment + Planning

Work with residents to identify enhancements and improvements to existing social services and communicate their needs for new social services.

Design Support

Facilitate activities that assist residents with visioning and communicating priorities for the physical redesign of their development, such as security measures, improvements to recreational areas and green space, resilient design, etc.

Economic Empowerment

Facilitate activities with residents that help them communicate desired economic empowerment resources to the PACT Partner team and help residents get connected to existing available resources.

Property Management Planning

Equip residents with knowledge about property management and foster strategies for effective two-way communication with the PACT Partner team.

Submission Requirements



Language Capabilities List languages you are able to offer services in

Rates Provide hourly rates for up to three members of your team who would provide the services

References Provide three references who are familiar with your work

Work Products Attach 1-7 work products demonstrating your experience in service areas

Resumes/Bios Provide for principal of the firm and up to two additional staff members

Questions & Answers

Please use **Q&A Zoom** button to
submit your questions.

Closing Reminders

- Applications are due March 7th, 2022 via the online portal here: <https://www.lisc.org/nyc/what-we-do/building-field/pact-resource-team/>
- Questions can be sent to NYCPACTResourceTeam@lisc.org