PACT Resource Team
Request for Qualifications (RFQ) Information Session
February 16, 2022
Information Session Agenda

1. Background on PACT and the PACT Resource Team
2. Overview of RFQ: What We Are Looking For
3. Submission Requirements
4. Q&A
How Permanent Affordability Commitment Together (PACT) Works

PACT depends on partnerships with private and non-profit development partners, who are selected based on resident input.

**COMPREHENSIVE REPAIRS**
Development partners bring design and construction expertise. They address all the physical needs at the development.

**PROFESSIONAL MANAGEMENT**
Property management partners are responsible for the day-to-day operation and upkeep of the buildings and grounds.

**ENHANCED SERVICES**
Partnerships with social service providers help improve on-site services and programming through input from residents.

**PUBLIC CONTROL: NYCHA & RESIDENTS**
Your development will remain under public control. After conversion, NYCHA will continue to own the land and buildings, administer the Section 8 subsidy and waitlist, and monitor conditions at the development. Where needed, NYCHA can step in to resolve any issues that may arise between residents and the new property management team.
PACT Investments & Improvements

Sites and Grounds

Site improvements at Baychester and Betances

Building Systems

New and improved building systems at Ocean Bay (Bayside)

Buildings

Newly renovated apartment at Twin Parks West

Apartments

Newly renovated apartment at Twin Parks West
PACT Resource Team

The PACT Resource Team is an independent group of organizations and professional consultants that can provide direct, technical assistance to residents in the PACT program.

• Public Works Partners, LISC NYC, Public Policy Lab, and the Pratt Institute are leading the development and implementation of the program.

• We are currently working with resident leaders from Rounds 9 and 11 to determine their service needs.
PACT Resource Team Model

1. Identify Tenant Association or Resident Leader
2. Tenant Association Kickoff
3. Preliminary Needs Assessment
4. Resident Information Session
5. Phase I Service Provision
6. 1. Full Needs Assessment Launch
7. 2. Needs Assessment Outcomes
8. 3. Resident Meeting
9. Phase 2 Service Provision
Overview of RFQ: What We Are looking For
Types of Service Providers We Are Looking For

• Broad range of types of providers, including non-profit organizations, private firms and independent practitioners

• We encourage BIPOC-led firms and organizations, as well as SBEs, MBEs, and WBEs to apply.

• Applicants do not have to be based in New York City
How the RFQ Process Will Work

Prequalification Check-list

✓ Disclose any existing work with NYCHA or NYCHA residents
✓ Have relevant experience in the service area(s) you are interested in providing
✓ Attest that you will adhere to the required contract provisions, policies and procedures

Selection Criteria

✓ Relevant experience and knowledge
✓ Cultural competency
✓ Track record
✓ Capacity to deliver quality services
How the RFQ Process Will Work

Contract Provisions

Applicants must attest that they will adhere to the following Policies and Procedures:

| NYCHA General Rules of Behavior for On-Site Consultants |
| NYCHA Sexual Harassment Prevention Policy |
| NYCHA Privacy Policy |
| NYCHA Internet Policy |

Insurance

- LISC will require most consultants selected for service contracts as part of the PACT Resource Team to have insurance coverage consistent with the PACT Resource Team Consultant Insurance Requirements.

- If your organization does not have the requisite coverage, we encourage you to continue with your application submission. In certain circumstances LISC may adjust requirements or provide options for obtaining the coverage.
Submission Requirements
Submission Requirements

- **Statement of Interest**
  - Written statement of 250 words or less and optional video of 2 minutes or less

- **Geographic Reach of Services**
  - Do you provide services citywide or do you focus on a particular borough or neighborhood?
  - If you are based outside of NYC, have you ever offered services in NYC, either virtually or in person?

- **Experience working with NYCHA**
  - Disclose any current work with NYCHA or NYCHA residents
Submission Requirements
Select service areas you are interested in offering & provide your relevant experience, knowledge, cultural competency, track record, and capacity to deliver quality services:

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<tr>
<th>PACT 101</th>
<th>PACT Partner Selection</th>
<th>Engagement Support</th>
<th>Social Service Assessment + Planning</th>
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<td>Provide residents with a baseline understanding of the PACT process and what it means for their community in advance of the selection of the PACT Partner team.</td>
<td>Coordinate activities to help residents understand the PACT Partner selection process and participate in the selection and vetting of the PACT Partner team.</td>
<td>Build the capacity of resident leaders to facilitate broader resident engagement.</td>
<td>Work with residents to identify enhancements and improvements to existing social services and communicate their needs for new social services.</td>
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<th>Design Support</th>
<th>Economic Empowerment</th>
<th>Property Management Planning</th>
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<td>Facilitate activities that assist residents with visioning and communicating priorities for the physical redesign of their development, such as security measures, improvements to recreational areas and green space, resilient design, etc.</td>
<td>Facilitate activities with residents that help them communicate desired economic empowerment resources to the PACT Partner team and help residents get connected to existing available resources.</td>
<td>Equip residents with knowledge about property management and foster strategies for effective two-way communication with the PACT Partner team.</td>
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Submission Requirements

Language Capabilities List languages you are able to offer services in

Rates Provide hourly rates for up to three members of your team who would provide the services

References Provide three references who are familiar with your work

Work Products Attach 1-7 work products demonstrating your experience in service areas

Resumes/Bios Provide for principal of the firm and up to two additional staff members
Questions & Answers

Please use Q&A Zoom button to submit your questions.
Closing Reminders

• Applications are due March 7th, 2022 via the online portal here: https://www.lisc.org/nyc/what-we-do/building-field/pact-resource-team/

• Questions can be sent to NYCPACTResourceTeam@lisc.org